

# IAN PUGH

## Director of PAL Protect Consultancy, Anchor Group Services Ltd

Security professional with 39 years' experience working within the security and FM sector, predominantly in senior positions within the shopping centre sector.

I have held Group Head of Security positions reporting into board level for over 15 years of my career with a proven track record of designing and delivering in detailed security strategies within both contracted and in-house security functions.

My most recent position was as Group Head of Security for intu where I was responsible for the security strategy across 21 shopping centres in the UK and Spain. This responsibility included the drafting of robust operational security procedures in support of 600+ in-house security officers who were directly managed by the shopping centre management team.

After leaving intu in 2020 following administration of the company I started my own consultancy business and have been fortunate to have been engaged on numerous consultancy projects for large iconic shopping centres, and blue chip corporate organisations. As an example, when I was engaged by Savills in supporting mobilising the security contract at Battersea Power Station.

I am currently working with Anchor Group Services as Director of their consultancy division PAL Protect. PAL Protect consultancy delivers consultancy services and support to Anchor Group Services clients whilst also being the Only UK company who can deliver SHORE Certification <https://shorecertification.com> in partnership with the SAFE Asset Group <https://safeassetgroup.com>

SHORE stands for SAFE, Hospitality, Offices, Retail and Exhibitions

As the only global solution for evaluating and certifying operational risk for individual assets and property portfolios It delivers confidence to organisations that their management processes and risk management strategy is protecting not only their asset but their employees and the public who may visit or stay in them in providing a safe environment.