

Management Challenges





Home Office

The Protect Duty

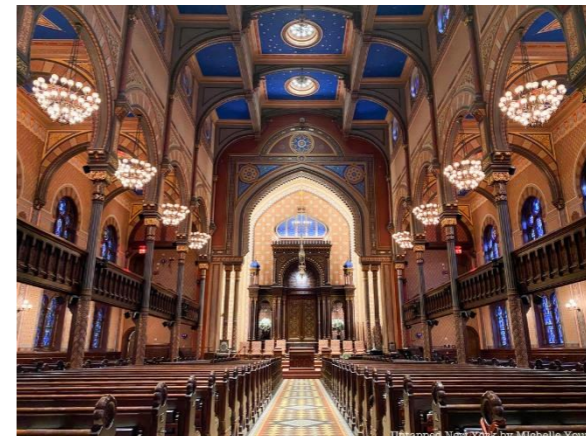
Phil Wilkinson Publicly Accessible Locations
Homeland Security Group
July 2022

What is a Publicly Accessible Location?

- Any place to which the public or any section of the public has access, on payment or otherwise, as of right or by virtue of express or implied permission. PALs include a wide variety of everyday locations that may be publicly or privately owned and can also include temporary events

PALs include:

- Sports stadiums and venues, festivals, theatres, cinemas, museums, galleries and music venues
- Hotels, pubs, restaurants, clubs, bars and casinos
- **High streets, retail stores, shopping centres and markets**
- Schools, colleges and universities
- Medical centres and hospitals
- Places of worship
- Government buildings and job centres
- Transport hubs and networks
- Parks, beaches, public squares and other open spaces e.g. pavements and those with no obvious operator (Grey Space)
- **Temporary venues** e.g. Christmas Markets



The Protect Duty – what is it?

Key consideration in developing the policy and the Protect Duty - **PROPORTIONALITY**

- Confirmed as part of the Queen’s Speech on 10 May that the Protect Duty will be taken forward as a draft bill in this parliamentary session.
- Developing and agreeing policy across Government which would form the basis for legislative proposals – which until finalised cannot be discussed in detail.
- Will take forward legislation as soon as Parliamentary time allows

Consultation results – provide a steer as to what will be considered.....

- **Seven in ten agreed or strongly agreed** with the concept of the Protect Duty - most cited opinion being that **all venues** at Publicly Accessible Locations should be ‘in scope’ of legislation
- **Seven in ten respondents agreed** that responsible venues and organisations **should prepare their staff** to respond appropriately in the event of a terrorist attack

- Strong views expressed on the need for **accountability** within the Duty
- **82% of respondents** considered that it was appropriate for **all parties** with an interest in security at a venue/space or within an organisation **to work together** to consider threats and mitigations

Protect Duty – Policy Considerations

- Over-arching aim to ensure **safer places for the public through proportionate protective security & preparedness**. Create a ‘Golden Thread’ of security considerations by a change of culture & ethos surrounding **public safety in its widest sense**
- Provide **certainty of responsibility** and **consistency of application** to enhance public protection & reassurance
- Once in a generation opportunity to bring to bear the benefits of security and preparedness approaches to **reduce wider public harms and keep people safe**.
- Advice, education and guidance, to ensure compliance provided through **government support & an inspectorate capability**
- An inspectorate which promotes and monitors compliance through a blend of guidance, communications and education. Where repeated breaches and/or high harm breaches are found, an inspectorate would address through range of civil sanctions - and Ministers will also consider whether the regime should have criminal sanctions.



Activism & Protests



ALL BRITAIN ANTI POLL TAX FEDERATION

**PAY
NO
POLL
TAX**

**DON'T PAY -
DON'T COLLECT**

**BREAK
THE TORY
POLL TAX**

Don't collect

Don't pay

1980's and 1990's : Standard of Living



2020's : The New Protest & Activism Decade

NEXT UK REBELLION

The next UK Rebellion will start on 10th September 2022. Watch this space for more information coming soon.



2022 : A Wave of Discontent & Civil Disobedience



Anti-Social Behaviour

Retail Crime Survey 2022



100% of retailers see violence as a **TOP 3** threat



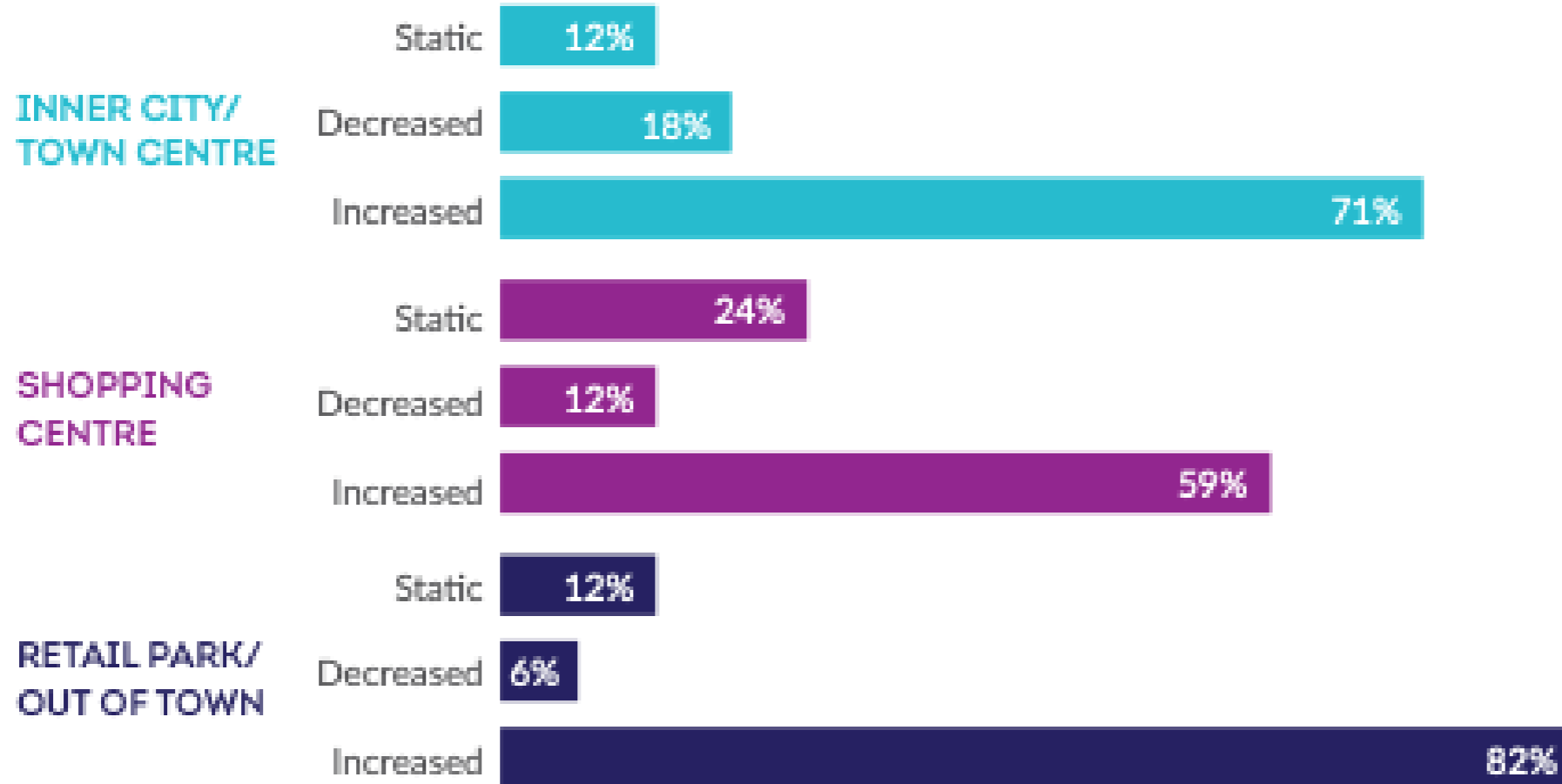
70% of retailers see violence as the **NUMBER 1** threat



1,301 violent or abusive incidents **EVERY DAY**



Incidents of violence & abuse by location



Number of incidents of violence estimated in the sector =

35,216

9% 
of violent incidents result in injury

Over
800,000
incidents of verbal abuse

Top features and approaches retailers are investing in to make colleagues feel safe

1

No lone working



2

CCTV



3

Security staff



4

Panic buttons



5

Internal radio communications



Way Forward



Policies



Plans



Relationships

